



Newsletter



Its been a busy year for all of at Wirral Rent trying our best to improve our service to customers. By implementing new systems and making improvements to many properties we hoped to improve our service. Mindful of last winter and the awful weather we had we thought we could include in this news letter some ideas

that may help you to save money and keep warm and safe .Its a good time of year to get all those annoying jobs sorted so please let us know leaking gutters , blocked gullies, lamps not working in hall ways outside lights etc or any thing we may be able to help with don't forget is easier to text us on 07537 404 245

New Text Service

As you may be aware we have recently introduced a dedicated text service for reporting repairs. This service works well for all non emergencies ,the text you send is able to be read by all our key staff on their mobile devices and you will receive confirmation that your text has been received by us .The text number is

07537 404 245

The numbers you have to call all our key staff remain unchanged the office staffed by Monika who works Tuesday, Thursday & Friday

Office 625 1087

Richard

07973 317 982

Jimmy

07815 155

664



We can supply grit to keep your pathway clear in bad weather just call or text

GOING AWAY?

Going away even just for a few days ,you must leave your heating on low to stop your home freezing if you want give us a call and we will come around and give you advise to be certain better safe than sorry .And you can away without the worry

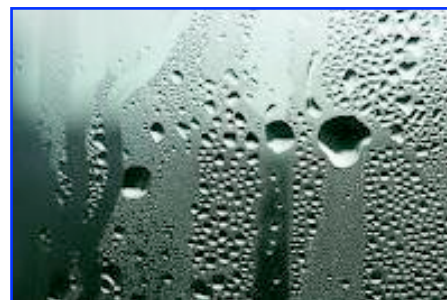


SMOKE ALARMS

Check your smoke alarms, they could save your life. Make sure your hallways are kept clear it may be dark when you need to get out . Call the Fire Service on 0800 731 5958 for a free fire safety check and smoke alarm or us for more advise

COST SAVING TIPS FOR WINTER

1. Check what you are paying for your fuel. Check with your gas supplier and electricity provider your unit cost, it can vary. Use web sites like money saving expert to check prices, it applies to all meters both pre pay (card, key) and quarterly bills .
2. Boil a kettle with only as much water as you need.
3. Replacing all the remaining traditional light bulbs in your home with energy saving ones, this could save you around £25 a year.
4. Washing clothes at 30 degrees can be just as effective for a normally soiled load & run your washing machine or dishwasher with full loads.
5. Only heat the rooms you are using, turn down the valves on the radiators in the rooms not using don't turn off as this can make condensation problems worse in these rooms.
6. Use the time clock on your boiler.
7. Close the curtains at night to keep the heat in.
8. Check your loft is insulated call us if it is not, or call us to check it for you .



CONDENSATION

In cold weather ,the best way to keep rooms warm enough to avoid condensation is to keep low background heating on all day. Do not draught proof rooms where there is condensation or mould. Some ventilation is needed to get rid of moisture being produced all the time, including that from people's breath. Keep a small window ajar or a trickle ventilator open when someone is in the room. Cover pans when cooking avoid drying clothes on radiators if you have problems lets us know we may be able to help

WATER LEAKS AND AVOIDING THEM

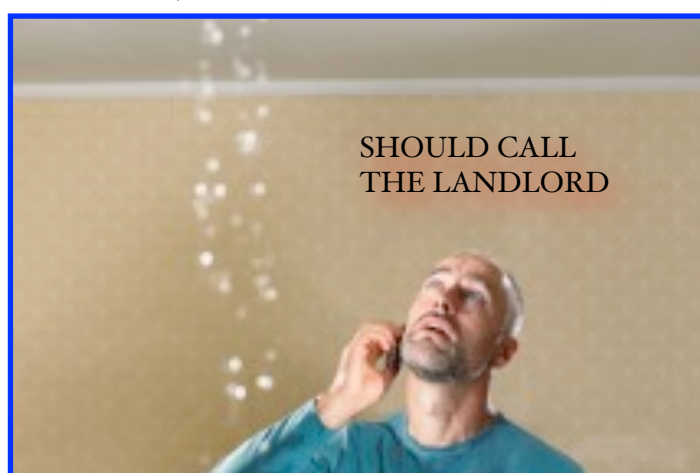
Don't let any part of your home get cold enough for pipes to freeze

Get any dripping taps fixed (send us a message)

Any problems don't delay call us strait away

Keep boiler pressure topped up around 1.5 but not more than 2 if you don't know how let us visit to explain .

Know were the stop tap is so as you are able to stop the water in the event of a leak we can help you with this



Don't go away and leave the heating off during the winter

PLEASE TEXT US ON 07537 404 245 WITH YOUR NAME THIS WILL HELP US TO KEEP IN TOUCH AND KEEP YOU INFORMED AND MAKE CERTAIN WE HAVE THE CORRECT NUMBER FOR YOU